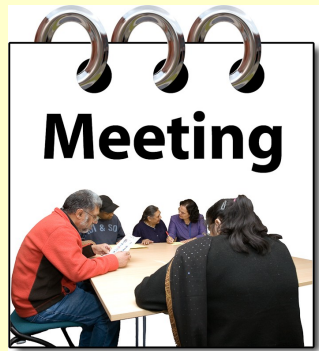


Health Action Group



Notes from the meeting on
2nd June 2011

10.00 am - 12.00 midday
at Purbeck Day Centre
Wareham

We will tell you what the **words in green** mean at the end of the notes.

Words in red are action points for someone to do something.

Who was there



| | |
|-------------------------|---|
| Tim Rose | Co-Chair |
| James Bowen | Co-Chair |
| Kimberley Fields | Poole Forum |
| Debbie Hopper | Vice Chair |
| Jannie Bowen | Borough of Poole |
| Jean Houston | Community Dental Services |
| Sandra Webb | Safeguarding Lead, Dorset County Hospital |
| Ruth Crook | Carers Forum, Poole |

Who told us they could not come



| | |
|-----------------------|---|
| Richard Sales | GP Lead, NHS Dorset |
| Chris Pacey | Dorset Healthcare University NHS Foundation Trust |
| Paul StQuintin | Dorset County Council |
| | Dorset People First |
| Louise Bate | Poole LINK |

Other people that we send the notes to

| | |
|-------------------------|------------------------------------|
| Richard Maxfield | Co-Chair, Dorset Partnership Board |
| Mark Buckley | Dorset People First |



Introductions

Welcomes and introductions were given by Tim Rose.



Notes from the last meeting

Debbie has asked Doctor Nigel Cowley from Bournemouth to join the **Health Action Group**. He is willing to attend when he can. He would like to receive notes from the meetings.

Debbie is meeting a doctor from Poole later in the month.



Debbie has sent thank you to everyone who has been coming to the meetings over the years who will no longer be coming.



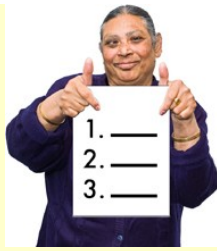
Kirsty would like someone from **Speech and Language Therapy** to come to the group.



About our Health Action Group (how the group will work)

Tim handed over to James Bowen to continue chairing the meeting.

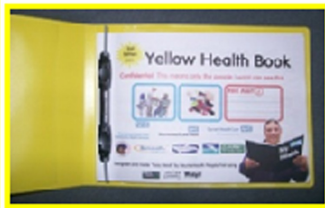
The group should work on the main points from the **self assessment** (big health check).



The **self assessment** document has not arrived yet so we will work on the one from last year for now.

We will look at:

Yearly health checks for people with learning disabilities



1. Making sure everyone can have a **Yellow Health Book** and that people are being helped to make **Health Action Plans**
2. Being able to have **health screening (tests)**
3. Making sure people are **safe** in health services
4. The things that **Valuing People Now** says are important



It was agreed that we should set up working groups. People that work in the **Community Learning Disability Teams** and the **Intensive Support Teams** should be part of these groups. Chris Pacey will be the link for the **Intensive Support Teams**.



Ruth Crook wanted to know the working hours of the **Intensive Support Teams**. Debbie said the teams work from 8.00 am to 8.00 pm, every day (7 days a week). Chris Pacey can tell people more about these teams.





A **Hospital Peer Review** group will look at how we can help the hospitals know about people with profound needs. Easy read information is not always helpful for this group of people. This is something which Dorset, Bournemouth and Poole can work on together.

We need to ask the whole **Health Action Group** about this as there are not enough people at today's meeting to make decisions.

ACTION!

Debbie will send an e-mail to ask how many people would be prepared to join this working group



Dorset People First wanted to talk about dentists. They had been told that some NHS dentists were striking people off their books if they did not attend an appointment.

Debbie said that perhaps a small group could look at Dental Services and find out about good practices in the area.

ACTION!

Debbie will ask Chris to speak to the Team Managers of the Community Teams to see if 1 or 2 nurses can work with local Dentist Services



Jean said that some people who had moved out of hospital living have not told the **Community Dental Service** their new address so they cannot contact them to arrange an appointment.

ACTION!

Jean will contact the Learning Disability Team Managers to get the new addresses for people who have “moved on”.

ACTION!

Debbie will send an e-mail to ask how many people would be prepared to join the dentist working group.

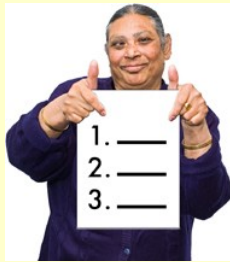


The group talked about asking people to come to our meetings from time to time to talk about special topics.



Tina Thompson from the **Patients Association South West** would like to come to the group. We agreed to invite her to a meeting.

Self Assessment (Big NHS Health Check)



Debbie said that some changes have been made to the form since last year. The form has to be completed and returned by the end of July.



The Learning Disability Partnership Boards also have a **self assessment**. They will use the information about health from last year because we have not collected the new health information yet. The group agreed that this should be done.



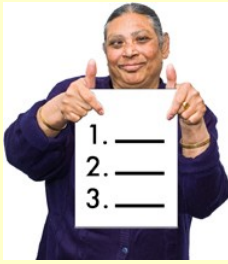
Hospital development plans

Sandra told us about Dorset County Hospital.

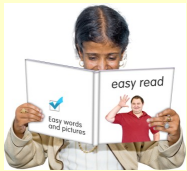


- They want to have easy read menus. Kirsty will help with this
- They will also look at what other easy read information is needed
- They are writing a **carers policy** and a **strategy for patients with learning disabilities**
- There is a patients champions meeting every 2 months





- There is a new form for people with learning disabilities to tell the hospital about their stay. They have had one form back and the feedback was good
- There will also be information on the hospital website so the staff know who the learning disability champion on each ward is.



The group said that it would be a good idea to look at easy read information about medicines.

ACTION!

James Bowen will talk about this at the next Communication for All meeting.



The group also said that it was important to make sure that the people who do not get a service from Adult Social Care are not missed. Support for health is available to everyone with a learning disability from the Community Learning Disability Team.

Any other business



Dorset LINKs is visiting Community hospitals and private care homes to make sure their staff are trained. They may be doing more work on services for people with learning disabilities later in the year



Debbie talked about the Panorama programme that showed bad treatment for people with learning disabilities who were in a home in Bristol run by Castlebeck. The

Strategic Health Authority has asked whether any of the people were from Bournemouth, Dorset or Poole. Debbie was happy to be able to say that they are not. The police are investigating what happened.



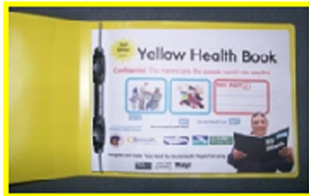
Ruth said that it is important to keep watching out and to know what is going on in our area. People must know how to tell someone if they are worried about how someone is being looked after.

ACTION!

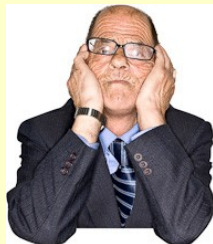
Bournemouth, Dorset and Poole must ask the Partnership Board what they are doing to make sure this does not happen in our area.



James Bowen has agreed to take information about future events to Sarah O'Brien of Strictly Vitality and Bournemouth & Poole College.



James also talked about a new leaflet about the Yellow Health Book. This does not mention Poole Forum or Bournemouth People First. Debbie said that this is a draft and that Val would make sure that both organisations were included in the final copy.



Debbie told the group that there would be a local health network event on 21 June. The subject was Dementia and Learning disability. There were speakers and the event which took place at Mey House in Poundbury, Dorchester. It was organised by Val.

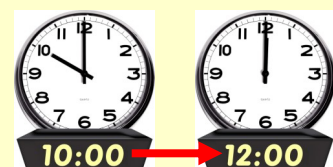


Next meeting

The next meeting of the Health Action Group will be: Thursday 4 August



at Frederick Treves House
Poundbury Dorchester
at 10 am – 12 midday



What the words mean

Health Action Group

A group of people who talk about how health services can help people with learning disabilities better. There are people from health services in the group and also people who have learning disabilities, people who help them and their carers

Speech and Language Therapy

A team of people that helps people to communicate better.

Self assessment

Getting people together to decide what is working well and what needs to be better in health services.

Intensive support team

A team of people that helps people with a learning disability and their carers when they need extra help.

Hospital Peer Review

A group of people who look at how well hospitals look after people with learning disabilities

Community Dental Service

Special dentists for people with disabilities or people who need more support. Sometimes they will see the person at home.

Carers policy

A plan for staff to follow to help them look after carers better .

Strategy for patients with learning disabilities

A plan for how to make sure that people with learning disabilities get good treatment in hospital.

Patients Association South West

A group for patients to meet and talk about how health services could be better.

LINKs

An organisation that you can join to have your say about health and social care.

Strategic Health Authority

People who make big plans for health services and check the services are right



About these notes

Made with Photosymbols 3.
Easy Read version of notes by Debbie Hopper, Val Cope and Jo Findlay. Design by Stephen Alexander, Communications Department, NHS Dorset.
For more copies, other formats or languages, please call Communications on **01305 361219**.

Health Action Group Notes 2 June 2011
Easy Read Notes completed 29 June 2011