

## Action Plan

<b>1. Community LD Teams</b>			
<b>What will we do</b>	<b>How will we do it</b>	<b>Who will do it</b>	<b>When will we do it by</b>
<p><b>Action Point 1 – Services within the Community</b> We will measure how many people access health services, like physiotherapy or speech and language therapy</p>	<ul style="list-style-type: none"> <li>• We will pilot a review of Person Centred Planning in Weymouth to see how many people are referred to a health service as a result of a PCP review</li> <li>• We will carry out quality checks on Health Action Plans that includes looking at whether people are referred to another health service</li> <li>• <i>Speech and Language Therapy service can provide referral and caseload figures</i></li> </ul>	<p>Val Cope, Lorna Byatt</p> <p>Val Cope, Jo Findlay, Provider Services</p> <p><i>Kirsty Mayhew</i></p>	<p><i>Report to HAG early 2011</i></p> <p>March 2011</p> <p><i>Ongoing</i></p>
<p><b>Action Point 2 – Staff that understand about learning disabilities</b> We will make sure that staff who work with or support people with learning disabilities have training</p> <ul style="list-style-type: none"> <li>• Community Team staff</li> <li>• Primary Care staff</li> </ul>	<p>Staff in Community LD Teams will continue to have regular training</p> <p>Doctors surgeries will be offered awareness training in meeting the needs of carers</p> <p><i>Staff in day centres will continue to develop their own areas of expertise and receive suitable training</i></p>	<p>Chris Pacey</p> <p>Fenella Barnes</p> <p><i>Alison Rumble</i></p>	<p>Ongoing</p> <p>Initial round of 7 training sessions across the six localities to be completed by end June 2010</p> <p><i>Ongoing</i></p>
<p><b>Action Point 3 – Continuity and Communication</b> Accessible information should be available in community libraries</p> <p>Information should be useful and relevant</p>	<p>We will train more people to produce easy read information.</p> <p><i>The Communication for All action plan will be implemented</i></p> <p>People with learning disabilities will be consulted about what information they need and what they would like it to look like</p>	<p><i>Health and Local Authority services</i></p> <p><i>Paul StQuintin</i></p> <p>Communication for All Group</p>	<p>December 2010</p> <p><i>Ongoing</i></p>

## 2. Doctors

What will we do	How will we do it	Who will do it	When will we do it by
<b>Action Point 1 – Longer appointments</b>	We will continue to use the Self Assessment Framework to make improvements in Primary Care services. This will include meeting the recommendations from 'Healthcare for All'	Jane Brennan, Val Cope, Jo Findlay, Paul StQuintin	Reports will be made to the Partnership Board in June and October 2010
<b>Action Point 2 – talk to the person and not the carer</b>	Doctors surgeries will be offered awareness training in meeting the needs of carers	Fenella Barnes	Initial round of 7 training sessions across the six localities to be completed by end June 2010
<b>Action Point 3 – Training in LD for Primary Care staff</b>	A receptionist event will take place for doctors reception staff in doctors' surgeries to raise awareness of the need for 'reasonable adjustments'	Val Cope/Jo Findlay/Sharon Prior	Summer 2010
<b>Action Point 4 – Introduce Health Checkers</b>	A bid for funding will be made for Dorset People First to carry out checks in doctors surgeries	Val Cope, Frances Stevens	March 2010
<b>Action Point 5 – Easy read leaflets</b>	Easy read leaflets for health will be available in Community LD teams and in mainstream health settings. The Communication for All group will discuss this at their meetings	Communication for All Group	Ongoing  Ongoing
<b>Action Point 6 – Continue GP annual health checks</b>	As action points 1-3		

### 3. Dentists

What will we do	How will we do it	Who will do it	When will we do it by
<b>Action Point 1 - Make sure everyone has a dentist</b>	Information and advice will be offered to dentists on meeting the needs of patients with a learning disability	Val Cope/Jo Findlay	October 2010
<b>Action Point 2 – Make sure everyone has a regular check up</b>	Yellow books will be used to identify dental needs and plan for seeing a dentist on a regular basis	Provider services	
<b>Action Point 3 – Use the new health action plans</b>	Yellow books will be used to make a Health Action Plan (HAP) to go to the Community Dental Service or to a general dentist.	Provider services	

#### 4. Hospitals

What will we do	How will we do it	Who will do it	When will we do it by
<b>Action Point 1 - Communication</b>	LD Hospital Champions will develop a resource pack to be used in wards and departments in Dorset County Hospital (DCH) Material will be shared with Community Hospitals	Hospital Champions	October 2010
<b>Action Point 2 – Signs need to be clear especially for most used clinics</b>	Talk to team that designs signage  <i>Put forward a bid for funding for a Hospital Checkers project to be carried out by Dorset People First</i>	Jane Brennan/Val Cope  <i>Jane Brennan/Val Cope</i>	
<b>Action Point 3 – Training for hospital staff in LD awareness</b>	LD Champions in Dorset County Hospital will have regular awareness sessions to improve the care of people with LD  LD awareness training will also be delivered as part of mandatory Safeguarding training and in training for newly qualified staff	Sandra Webb/Val Cope  Sandra Webb	Ongoing  Ongoing